Student Password Management System

NOTE: Students Grade 5 and above can reset their password using the Student Password Manager. Students below Grade 4 must ask their teacher to reset their password.

Step 1: If the need arises to reset your password, begin by navigating to the Student Portal: https://students.fresnou.org.

Step 2: Select the “Forgot your password” option on the Student login screen.

Step 3: Enter your Student ID or Username to continue. If you are Grade 4 or below, please see your teacher to reset your password.

Step 4: In the next window, answer all security questions to verify your identity.

NOTE: If answers are incorrect, the system will time out and direct you to try again later. The timeouts will get longer if the answers are incorrect with multiple trys.

A successful password reset will prompt a new window with your new password. Please record your new password in a safe place!